CITIZEN'S CHARTER NO. RO10-L-01. ISSUANCE OF CERTIFICATION OF LAND DISPOSITION

This certification contains the state or condition of the land whether it is covered or not covered by any public land application and information of the lot and project number, survey claimant, area, and location.

Office or Division:	DENR-CENRO					
Classification:	Simple					
Type of Transaction:	G2B- Government to Business					
	G2C- Government to Citizen					
	G2G- Government to Government					
Who may avail:	Land owners, LGU's, NGA's, Private Entities, etc.					
CHECKLIST OF REQUIREMENTS			WHERE TO SECURE			
1. Request Form (1 original, 1 duplicate)			CENRO Records Office/Public Assistance Desk			
2. Any document showing the identity of the lot (1 photocopy)			End-user or Assessor's Office			
3. B.L. Form No. V-37 (Technical Description) (1 original)			DENR Regional Office			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Submit letter request	1. The receiving clerk	None	15 minutes	Receiving/Releasing Clerk		
together with complete supporting documents	checks the completeness of supporting documents			CENRO Records Unit		
supporting documents	and stamps "RECEIVED"					
	the request indicating					
	date, time, full name and					
	signature of the receiving					
	clerk record in logbook					

	and/or Document Tracking System (DTS), prepare a Routing Slip and forward to the Records Unit.			
1.1 None	1.1. Receives the documents and check/verify land disposition status in the Land Administration System (LAMS), allocation or index card and list of survey claimants.	None	1 hour	Records Officer CENRO Records Unit
1.2 None	1.2. Prepares Order of Payment for approval.	None	10 minutes	CENRO/designated personnel
2. Receives Order of Payment and pay corresponding fee	2. Receives payment and issues a photocopy of Official Receipt (OR).	Php 50.00 (Certification fee and Documentary Stamp Fee)	30 minutes	Credit Officer/Bill Collector
3. Receive Official Receipt and forward to the Records Officer	3. Receive a copy of Official Receipt and prepare the desired	None	30 minutes	Records Officer

	TOTAL	Php 50.00	4 HOURS	
4. Receive Certification				
3.3 None	3.3. Record and release the document.	None	20 minutes	Releasing Clerk CENRO Records Unit
3.2 None	3.2. Receive and sign the certification.	None	1 hour	Records Officer
3.1 None	3.1. Receive, review and initial the certification and return the document to the Records Officer.	None	15 minutes	Chief, RPS
	certification. Forward the certification to the Chief, RPS for review and initial.			